BayLegal continues to monitor public health advisories, and to work closely with our staff and partners in our response. Our current approach to client and staff safety, and the prevention of further community spread of COVID-19, is informed by the March 16, 2020 shelter in place order issued jointly by seven health officers within six Bay Area counties, and by the subsequent Executive Order by Governor Newsom extending shelter in place / stay at home requirements to the entire state. The Bay Area order legally directed residents of Alameda, Contra Costa, Marin, San Francisco, San Mateo, and Santa Clara Counties to shelter at home for three weeks beginning March 17, 2020.

Notice of Remote Service Availability and Office Closures

BAYLEGAL IS STILL HELPING THROUGH REMOTE SERVICE

Due to the coronavirus, and to protect the health of all clients, visitors and staff we have closed our physical offices through at least April 7th. Our attorneys and other staff continue to work to advocate for your rights. You can reach us by telephone, and our website will continue to be updated regularly with the most recent information and resources throughout the period of public health emergency.

For assistance please call:

Legal Advice Line: (800) 551-5554

Health Consumer Center: (855) 693-7285

What should I do if I am experiencing homelessness and think I have coronavirus?

People experiencing homelessness concerned about potential exposure to COVID-19 or who have been in contact with people who have been exposed to COVID-19, should contact a health care provider. If they do not have a health care provider, they should contact:

Tom Waddell Urgent Care at 415.713.1963 and speak to a health care provider.

Additionally, they may contact ZSFGH Urgent Care at 628-206-8000.



Coronavirus Response and Resources [Updated 3/26/2020 @ 11:37 AM]

Available Services in San Francisco

PHC will be continuing our services, however we will be temporarily moving our services to Virtual Support until April 7th. **Our Service Coordinators are still available to support Participants remotely.** Please call our Resource Line 1-855-588-7968 or e-mail EDC@projecthomelessconnect.org to connect with PHC, speak to a Service Coordinator, or make a plan for emergency services you may receive through PHC.

Drop-in Centers

- Glide: Walk in Center will remain open in the lobby for essential services such as DMV voucher & hygiene kits. 330 Ellis St M-F
- Mission Neighborhood Resource Center: Drop in center and clinic remain open. TB tests. 165 Capp St. M-F (7am-7pm) Sat (7-12pm)
- Hospitality House: Case management, DMV Vouchers and hygiene kits. Limited to 25 individuals at one time. Limited phone use available. M-F (Hours vary by day) at 146 Leavenworth

Financial

- Employment Development Division: If you have experienced any of the following due to COVID-19, you may be eligible to apply for benefits through EDD. You can file a claim or apply directly on their website if you think you may be eligible. (More program options through website) FAQ
 - Unemployment Insurance: You have lost your job or had hours reduced due to COVID-19
 - Paid Family Leave: You are caring for an ill or quarantined family member with COVID-19
 - Disability Insurance: You are unable to work due to medical quarantine or illness related to COVID-19 (certified by medical profession)
- Mission Economic Development Agency (MEDA): Tax support. Call 415-282-3334 x143

Family Services

- SF Human Services Agency: Available by phone 855-355-5757
- Compass Family Services: Diaper bank, toiletries, community referrals & triage to shelter services and problem solving resources at 37 Grove St. Tuesday 9am-12pm & Friday 1pm-4pm. Available by phone (415) 644-0504

Coronavirus Response and Resources [Updated 3/26/2020 @ 11:37 AM]

Food

- Glide: Glide-To-Go serving hot meals & bagged meals. Breakfast M-S (8am) & and dinner M-F (4pm) served daily in their parking lot. No intake required. On Sat & Sun you can take a to-go meal with you from breakfast since dinner is M-F.
- Mother Brown's Kitchen: To Go meals. Breakfast (M-F 7:30am) and Dinner (4:30 pm) at 2111 Jennings Street.
- St. Anthony's: Sack Lunches served daily (10-11:45am for seniors & families & 11:30am-1:30pm for all) at 45 Jones (& Golden Gate Ave.)
- <u>San Francisco Unified School District:</u> Meals for children 18 and younger. Check website for location and hours. No ID required but child must be present.
- San Francisco Free Eats Chart: List of free meals through San Francisco. Last updated 3.20.2020
- <u>SF Marin Food Bank Pop Up Pantries:</u> The locations that say "Open" do not require any prior enrollment. First check which zip code the location is serving & bring an ID or proof of zip code.

Harm Reduction

 The Dope Project: Naloxone/Narcan & Harm Reduction Supply Schedule. Last updated 3/24/2020

Housing & Shelter Information

- Shelter Reservation Waitlist is on pause. You can still add your name to the list for a future date, however, the list is on pause until further notice.
- Episcopal Community Services + Navigation Shelters: Visit 123 10th St. M-F (various hours) or 2111 Jennings St.
 M-F (9am-12pm) for information about supportive housing. Call 311 for information on Navigation Centers.
- Rent Board: Phone counseling will continue to be available at (415) 252-4631 during regular hours: Monday through Friday, 9:00 a.m. to 12:00 p.m., and 1:00 p.m. to 4:00 p.m.



Hygiene Care

- <u>Bathroom Access & Hand washing Stations:</u> 24/7 Bathroom available at Eddy & Jones. Additional bathrooms and hand washing locations available <u>HERE</u>
- Hospitality House: Hygiene kits at 146 Leavenworth Mon-Fri (Hours vary by day)
- YWAM: Showers at 357 Ellis St. Mon, Wed, Fri (9am-12pm)
- Mission Neighborhood Resource Center: Showers at 165 Capp St. Mon- Fri (7am-7pm), Sat (7-12pm)
- <u>Code Tenderloin:</u> Providing health kits, warm clothing & more at the corner of Turk & Leavensworth M-F (1-3pm) Call their Code Care Resource Line for on-demand hygiene information. 415-787-3069.

Legal Support

- Homeless Advocacy Project: Virtual Services Only. Legal Services, Immigration, and SSI Advocacy. 415-575-3130
- Bay Area Legal Advice Line: Available by phone 800-551-5554
- <u>Eviction Defense Collaborative:</u> Open to individuals who have received a Summons & Complaint or Sherrif's Notice to Vacate. 1338 Mission Street, 4th Call 415-947-0797 or email EDCRADCo@evictiondefense.org
- Project Legal Link: Use their "Referral Search" to find legal help in your area.

Medical & Urgent Dental (General)

- HealthRight360: Drop-in location at 1563 Mission, M-F arrive by 8:45am.
- <u>San Francisco Health Network (SFDPH Clinics)</u>: Various days and locations. Visit online to learn about the location closest to you. https://www.sfhealthnetwork.org/

Mental Health Services

- Mental Health Association of SF: Visit online at mentalhealthsf.org or call 415-421-2926 for more information. Virtual and phone services only, now through April 7.
- Peer-Run Warm Line: 1-855-845-7415 open 24/7 and through online chat
- Harm Reduction Mobile Therapy: Food, hygiene kits, and therapy, if requested.
 - Monday 11am-1:30pm at Buena Vista Park (Haight)
 - Wednesday 11am-2pm at Victoria Manola Draves Park (SOMA) & 2:30-7pm at 15th and Julian (Mission)
 - Thurs 1pm-4:30pm at Eddy St (btwn Larkin & Hyde Tenderloin)
 - Friday 11am-1pm at Armstrong & 3rd St (Bayview)

VetSOS: April 14th at SFSPCA (24 Florida St). Arrive by 9:30am.

Veteran Services

- <u>Swords to Plowshares</u>: Service Center providing limited services at 1060 Howard Street. Monday, Wednesday, and Friday (1:00pm-4:30pm)
- VA Drop-in Health Clinic: Available by video or phone conference. 415-281-5100

Women Services, Domestic Abuse Support

• Casa de Las Madres: 24/7 hotline available 1-877-503-1850

Youth Services

 <u>Larkin Street Youth:</u> Meals & hygiene kits issued "To-Go" at 134 Golden Gate Ave & Haight Street Referral Center 1317 Haight St.

Please visit LinkSF for more information regarding service availability.

COVID-19 Health Updates

- COVID-19 Guidance Sheet for individuals experiencing homelessness
- What does "Shelter In Place" mean?

Call 911 if you or a friend is having an emergency like chest pain, gasping for breath, unconscious, or cannot get up.

For symptom testing, contact your regular doctor if you have one. If you don't have a doctor call 415-713-1963 or go to Tom Waddell Urgent Care. 50 Ivy Street Monday-Thursday (8am-6:30pm) Friday (8am-5pm) Saturday (9am-5pm) or ZSFG Adult Urgent Care Center 1001 Potrero Avenue, Building 5, 1st floor 1E Monday-Friday (8am-8pm) Sat-Sun 8am-4pm

You can also call 3-1-1 to confirm symptoms and they will recommend a testing site.

*All full-service insurance plans (including Medi-Cal) should waive copayments, coinsurance, and deductibles for medically necessary screening and testing for COVID-19. This includes emergency room, urgent care, or provider office visits when the purpose of the visit is to be screened and tested for COVID-19.